

Shipping & Delivery

Sneaker Logistics ships to countries in Europe. It is possible to order from outside Europe, please send us an email at info@sneakerlogistics.com with your shipping request.

Sneaker Logistics ships all orders with a very reputable and reliable shipping companies like:

- GLS
- UPS
- DHL
- FEDEX
- POST NL

All orders of in stock products placed before 15:00 CET on a working day are usually shipped on the same day from the Netherlands.

- Europe: 1 – 5 working days after shipping*
- Rest of the world: 6 – 9 working days after shipping*

Please note that local charges (customs duty, sales tax) may be added to your order, depending on your region and local customs Duties.

These charges are at your own expense. The shipping costs depend of the delivery address, weight and the size of your order. You can watch your order at any moment of the day by logging into your own account. If you didn't receive an e-mail, we advise you to check your spam box.

Returns

We accept returns. For more information check our return policy. All involved costs of a return package is on behalf of the buyer.

Do I pay duty and import tax?

No, if you are living within the EU and your country is part of the Shengen Treaty.

Yes, if you are living outside the EU or if you are living inside the EU region but your country is not part of the Shengen Treaty.

Duty and import tax are levied if the parcel has reached the shipping address. The recipient of the package must pay these costs. Sneaker Logistics is not responsible for these costs and these costs are not paid because we have no influence on these expenses. The costs of import might vary per country as each country applies its own rates on importing goods.

Bulk orders

The communicated shipping date of bulk orders are an indication of the expected shipping date. It is possible that the goods are shipped out a little sooner or a little later. If the deviation of the shipping dates differs too much from the indication, Sneaker Logistics will communicate this as soon as this information is known.